

AMENDMENT TO THE ATTORNEY DOCKET NUMBER

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AMENDMENTS TO THE CLAIMS

This listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

1. *(Currently amended)* A system for monitoring and managing an enterprise network, the system comprising:

a plurality of ~~computer network management systems that provide management data for the enterprise network, each computer network management system~~ means for producing generating management data concerning monitored operating events of the enterprise network that are in need of correction;

a management interface ~~system~~ means for receiving the management data from the plurality of computer network management ~~systems~~ means; and

a portal ~~system~~ means ~~coupled to the management interface system, the portal system for~~ receiving the management data from the plurality of computer network management ~~systems~~ means and presenting the management data in a predetermined format; in a single browser workspace, the portal means including:

a client view ~~system~~ means ~~coupled to the portal system, the client view system for~~ providing a single browser workspace for receiving the management data and simultaneously

generating client view data in the form of a plurality of application view windows for displaying a status of the enterprise network on a real-time basis in the single browser workspace; and

a workflow ~~system~~ means ~~coupled to the portal system, the workflow system for~~ receiving the management data from the plurality of computer network management ~~systems~~ means and providing in response to the management data one or more workflows ~~in response to the management data, the workflows providing corrective measures that correct~~ for responding to monitored operating events that are in need of correction.

2. (Cancelled)

3. (Cancelled)

4. (*Currently amended*) The system of claim 1 further comprising a channel format ~~system~~ means ~~coupled to the portal system, the channel format system for~~ receiving channel format data and using the channel format data to interface with one of the computer network management ~~systems~~ means.

5. (*Currently amended*) The system of claim 1 wherein each of the plurality of computer network management ~~systems~~ means has a log-in procedure, the system further comprising a user login ~~system~~ means ~~coupled to the portal system, the user login system for~~ receiving user identification input data and generating management system login data for access to each of the plurality of computer network management ~~systems~~ means.

6. (Currently amended) The system of claim 1 further comprising a workflow edit ~~system means coupled to the portal system, the workflow edit system~~ for receiving from an operator workflow process data from an operator that defines a workflow for performing device troubleshooting, event management, or other functions.

7. (Currently amended) The system of claim ~~1~~ 6 further comprising a workflow execution ~~system means coupled to the portal system, the workflow execution system~~ for executing predefined workflow process data received from the workflow edit means to perform a the workflow.

8. (Cancelled)

9. (Currently amended) The system of claim 1 further comprising ~~an~~ element information ~~system means coupled to the portal system, the element information system~~ for receiving network element data from one or more network elements and providing the network element data to the portal system means.

10. (Cancelled)

11. (Cancelled)

12. (*Currently amended*) The system of claim 1 wherein the portal ~~system~~ means further comprises a web server layer ~~that generates~~ means for generating *.HTML data for a component of the enterprise network and ~~performs~~ performing translation of data for the component.

13. (*Currently amended*) The system of claim 1 wherein the client view ~~system~~ means further comprises a client layer ~~that provides~~ means for providing visual representation data for a component of the enterprise network.

14. (*Currently amended*) A method for monitoring and managing an enterprise network made up of a plurality of management systems that each include a plurality of web pages ~~that provide~~ page means for providing management data for the enterprise network, ~~the web pages of each management system~~ and for producing for their respective management systems management data concerning monitored operating events that are in need of correction, the method comprising the steps of:

receiving the management data from the web ~~pages~~ page means of the management systems; ~~and~~

presenting the management data in a predetermined format;

~~receiving the management data in the predetermined format and~~ generating from the formatted management data client view data in the form of a plurality of simultaneously displayed view windows in a single browser workspace; ~~for displaying~~

using the client view data to display a status of the enterprise network on a real-time basis in the single browser workspace; ~~and~~

providing one or more workflows in response to the management data; and
using the workflows providing to provide corrective measures that correct monitored
operating events that are in need of correction thereby managing the enterprise network.

15. (Cancelled)

16. (*Currently amended*) The method of claim 14 wherein the step of ~~correcting the~~
~~operating events~~ using the workflows to provide corrective measures comprises preventing the
operation of one or more of a group including a TOP call command, a hard-coded URL, a hard-
coded frame reference, ~~or~~ and rule-based text manipulation of proxied data sources.

17. (*Previously presented*) The method of claim 14 wherein the step of providing one or
more workflows comprises:

selecting one or more workflow application data fields for a first workflow application;
creating a workflow process map;
assembling the workflow data fields and the workflow process map into a workflow
process; and
storing the workflow process.

18. *(Original)* The method of claim 17 further comprising:
- selecting one or more workflow application data fields for a second workflow application;
- modifying the workflow process map to include the second workflow application data fields;
- assembling the first workflow application data fields, the second workflow application data fields, and the workflow process map into the workflow process; and
- storing the workflow process.
19. *(Original)* The method of claim 17 wherein storing the workflow process further comprises:
- performing a workflow process test to determine whether the workflow generates acceptable results; and
- storing the workflow process if the workflow generates acceptable results.
20. *(Original)* The method of claim 17 further comprising:
- associating one or more flags with the workflow process; and
- presenting a user with a user-selectable control to allow the user to execute the workflow when the one or more flags are activated.

21. (*Currently amended*) A system for monitoring and managing an enterprise network, the system comprising:

a plurality of computer network management ~~systems~~ means ~~that provide for generating~~ management data for the enterprise network, ~~each management system~~ and for producing web pages;

a management interface ~~system~~ means for receiving the web pages from the plurality of management ~~systems~~ means;

a portal ~~system~~ means ~~coupled to the management interface system, the portal system~~ for receiving the web pages from the plurality of computer network management ~~systems~~ means and presenting the management data in a predetermined format for viewing in a single browser, the portal means including client view means for providing a single browser workspace for receiving the web pages and displaying the web pages in the form of a plurality of application view windows in the single browser workspace;

~~a client view system coupled to the portal system, the client view system providing a single browser workspace for receiving the web pages and displaying the web pages in the form of a plurality of application view windows in the single browser workspace; and~~

a user login ~~system~~ means ~~coupled to the portal system, the user login system~~ for including a map of user ID and logon password data for each computer network management ~~system~~ means that a user is authorized to access; and

means for receiving user identification input data for causing the user login system to generate management system login data for access to each of the plurality of the computer network management ~~systems~~ means through one of the web pages associated with a given computer network management system.